



## St Dunstan's College

Registration number: 1998/022433/08

This manual has been prepared in terms of the section 51 of the Promotion of Access to Information Act 2 of 2000 and to address the requirements of the Protection of Personal Information Act 4 of 2013.

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## 1. DEFINITIONS

Client	any natural or juristic person that received or receives services from St Dunstan's College, including children under the age of 18 years of age
Conditions for Lawful Processing	the conditions for the lawful processing of Personal Information as fully set out in chapter 3 of POPIA and in paragraph 12 of this Manual
Data Subject	the person to whom personal information relates
IEB	the Independent Examinations Board
Information Officer	the individual who is identified in paragraph 6 of this manual
ISASA	the Independent Schools Association of Southern Africa
Manual	this manual
PAIA	the Promotion of Access to Information Act 2 of 2000
Personal Information	means information relating to an identifiable, living, natural person, and where it is applicable, an identifiable, existing juristic person, including, but not limited to— a. information relating to the race, gender, sex, pregnancy, marital status, national, ethnic, or social origin, colour, sexual orientation, age, physical or mental health, well-being, disability, religion, conscience, belief, culture, language, and birth of the person;

- b. information relating to the education or the medical, financial, criminal or employment history of the person;
- c. any identifying number, symbol, e-mail address, physical address, telephone number, location information, online identifier, or other particular assignment to the person;
- d. the biometric information of the person;
- e. the personal opinions, views, or preferences of the person;
- f. correspondence sent by the person that is implicitly or explicitly of a private or confidential nature or further correspondence that would reveal the contents of the original correspondence;
- g. the views or opinions of another individual about the person; and
- h. the name of the person if it appears with other personal information relating to the person or if the disclosure of the name itself would reveal information about the person

Personnel

any person who works for, or provides services to or on behalf of St Dunstan's College, and receives or is entitled to receive remuneration and any other person who assists in carrying out or conducting the business of St Dunstan's College, which includes, without limitation, directors (executive and non-executive), all permanent, temporary, and part-time staff as well as contract workers

POPI

the Protection of Personal Information Act 4 of 2013

POPI Regulations

the regulations promulgated in terms of section 112(2) of POPI

Private Body	means— <ol style="list-style-type: none"><li>a natural person who carries or has carried on any trade, business or profession, but only in such capacity;</li><li>a partnership which carries or has carried on any trade, business, or profession; or</li><li>any former or existing juristic person, but excludes a public body</li></ol>
Processing	means any operation or activity or any set of operations, whether or not by automatic means, concerning personal information, including— <ol style="list-style-type: none"><li>the collection, receipt, recording, organisation, collation, storage, updating or modification, retrieval, alteration, consultation, or use;</li><li>dissemination by means of transmission, distribution or making available in any other form; or</li><li>merging, linking, as well as restriction, degradation, erasure, or destruction of information</li></ol>
Record	has the meaning ascribed thereto in section 1 of PAIA and includes Personal Information
Requester	has the meaning ascribed thereto in section 1 of PAIA
Request for access	has the meaning ascribed thereto in section 1 of PAIA
SAHRC	the South African Human Rights Commission
St Dunstan's College	refers to a Non-Profit Organisation ('NPO') which includes St Dunstan's College Pre-School, Preparatory School, and College.

Any other terms not described herein will have the meaning as ascribed to it in terms of PAIA or POPI.

## **2. INTRODUCTION**

- 2.1. For the purpose of POPI and PAIA, St Dunstan's College ("St Dunstan's College") is defined as a private body. In accordance with St Dunstan's College's obligations in terms of POPI and PAIA, St Dunstan's College has produced this manual.
- 2.2. The Promotion of Access to Information Act, 2000 was implemented on 9 March 2001. PAIA aims to uphold the Constitutional right to access information held by the State or any other entity when such information is necessary for exercising or safeguarding any rights. It grants individuals and legal entities the right to access records held by public or private bodies, with certain limitations, to facilitate the exercise or protection of their rights.
- 2.3. PAIA establishes the procedural aspects related to information requests, which include the requirement to create a PAIA Manual. Private bodies are mandated by Section 51 of PAIA to compile a manual that allows individuals to access information held. The manual specifies the minimum criteria that must be met.
- 2.4. If a person wishes to obtain information from a private body under PAIA, the request must be made in the prescribed format outlined in the private body's PAIA Manual. Once the request is received, the private body must disclose the information if the requester can demonstrate that the record is necessary for exercising or protecting their rights, provided that no grounds for refusal stated in PAIA are applicable.

## **3. ST DUNSTAN'S COLLEGE**

- 3.1. St Dunstan's College is an Anglican College established in 1918. St Dunstan's belief lies within the sacraments embodied in the bible and represented by our school crest.

The sacraments are very important, particularly in the Eucharist, in which we receive the Body and the Blood of Christ:

- The Chalice represents the sacrament of the Precious Blood of Christ.
- The Bible represents the Word of God. The Bible is the source of learning and knowledge.
- The small crest is the crest of the Diocese of the Highveld, under whose auspices the College operates.
- The Tongs – A Symbol of St Dunstan reflecting his role as a metalsmith.

3.2. St Dunstan's College is one of the top co-educational schools in the country, with a values base underpinned by the Anglican tradition. St Dunstan's produces academic results of a consistently high standard. However, holistic education is not simply about results, but about the character and values that we as a school aspire to develop within our students.

3.3. Our sporting achievements and cultural awards are noteworthy and it is often through these opportunities to participate, that students identify and develop their God-given potential. The school is known for its music, drama, various sporting codes and breadth of other activities available to our students. The activities underpinned by our six core school pillars help define who we are. The six core pillars are: Academics; Sport; Cultural; Spirituality; Service and Leadership.

3.4. We are inclusive of all cultures and in celebrating and sharing in our diversity, children flourish as they grow and develop in their unique strengths. The East Rand and the school community provides a safe, supportive and nurturing environment for all. Our school motto, "I Serve" speaks to our social responsibility and need to be relevant within our immediate community and within a broader context.

3.5. St Dunstan's College is about developing integrity in our students and to inspire so that all flourish in a competitive global economy, through healthy confidence, hard work and having a growth mindset.

#### **4. IEB and ISASA**

- 4.1. St Dunstan's College has established a valuable partnership with both the Independent Examinations Board (IEB) and the Independent Schools Association of Southern Africa (ISASA).
- 4.2. By aligning with the IEB, St Dunstan's College ensures that its students follow a rigorous academic curriculum recognized and respected by universities and colleges both locally and internationally. This affiliation allows students to receive high-quality education and prepares them for future academic pursuits.
- 4.3. Additionally, being a member of ISASA provides the school with access to a network of independent schools, fostering collaboration, sharing of best practices, and staying updated with educational trends. This partnership enables St Dunstan's College to maintain a standard of excellence and enrich the learning experience for its students.

#### **5. PAIA MANUAL**

- 5.1. This Manual serves as St Dunstan's College's PAIA manual, complying with section 51 of PAIA as amended by the Protection of Personal Information Act, 2013 (POPIA). POPIA, which primarily came into effect on 1 July 2020, upholds individuals' Constitutional right to privacy and emphasizes the protection of personal information handled by public and private entities. It establishes specific conditions to establish minimum requirements for the handling of personal information.
- 5.2. POPIA amends certain provisions of PAIA, striking a balance between the need for information access and the necessity to safeguard personal information. It establishes an Information Regulator with certain powers, duties, and functions under both POPIA and PAIA. Additionally, it introduces codes of conduct and safeguards individuals' rights concerning unsolicited electronic communications and automated decision-making processes. The aim is to regulate the flow of personal information and address related matters.



5.3. We have compiled this Manual to provide you with guidance and ensure that you understand the procedural and other requirements that must be fulfilled when making a PAIA request to St Dunstan's College.

## 6. OUR CONTACT DETAILS

<b>Business Name</b>	St Dunstan's College
<b>Registration Number</b>	1998/022433/08
<b>Registered Office</b>	54 Milburn St, Rynfield, Benoni, 1501
<b>Postal Address</b>	54 Milburn St, Rynfield, Benoni, 1501
<b>Contact Number</b>	011 746 6500 / 011 749 1900
<b>Information Officer</b>	Mr Warwick Robert Taylor
<b>Email address</b>	<a href="mailto:wtaylor@stdunstans.co.za">wtaylor@stdunstans.co.za</a>
<b>Deputy Information Officer</b>	Mrs Lana Devereux
<b>Email address</b>	<a href="mailto:ldevereux@stdunstans.co.za">ldevereux@stdunstans.co.za</a>

Background information of St Dunstan's College can be found at <https://stdunstans.co.za/>

## 7. GUIDE OF SAHRC

- 7.1. A guide to PAIA and how to access information in terms of PAIA has been published pursuant to section 10 of PAIA.
- 7.2. The guide contains information required by an individual who may wish to exercise their rights in terms of PAIA.
- 7.3. Should you wish to access the guide you may double click on the pdf images below or you may request a copy from the Information Officer by submitting **ANNEXURE A**, attached hereto, to the details specified above or you may also inspect the guide at St Dunstan's College during ordinary working hours.



- 7.4. You may also request a copy of the guide from Information Regulator at the following details:

**Information Regulator:**

Postal Address: P.O. Box 31533, Braamfontein, Johannesburg, 2017  
Telephone: (010) 023 5200  
Website: [www.justice.gov.za](http://www.justice.gov.za)  
Email: [PAIACompliance.IR@justice.gov.za](mailto:PAIACompliance.IR@justice.gov.za)

**8. LATEST NOTICES IN TERMS OF SECTION 52(2) OF PAIA**

- 8.1. At this stage no Notice(s) has / have been published on the categories of records that are available without having to request access to them in terms of PAIA.

**9. RECIPIENTS TO WHOM PERSONAL INFORMATION MAY BE SUPPLIED**

- 9.1. Credit Bureaux – Credit and payment history for credit checks.  
9.2. IEB – Student information for registering students and publishing examination results.  
9.3. ISASA – Operational and financial history for payment of annual subscription and ISASA services: financial, advocacy, school best practice, professional development, and other services.  
9.4. South African Police Service – Name and Identity Number for criminal checks or reports of alleged criminal activity.  
9.5. South African Qualifications Authority – Qualifications for qualification verification.

**10. AVAILABILITY OF CERTAIN RECORDS IN TERMS OF PAIA**

- 10.1. St Dunstan's College holds and/or process the following records for the purposes of PAIA and POPI.

10.2. The following records may be requested; however, it should be noted that there is no guarantee that the request will be honoured. Each request will be evaluated in terms of PAIA and any other applicable legislation.

10.3. All services are available freely on St Dunstan's College website as set out above.

**Administrative:**

- Governance structures and personal data of governance office-bearers
- Internal rules, regulations, and policies
- Employment equity data
- General correspondence (emails)
- IEB Centre Number
- IEB candidate registration

**Corporate Affairs:**

- Media releases
- Newsletters and publications
- Corporate Social Investment
- Public corporate records

**Employee Records:**

- Education and training records
- Employee benefit records
- Employment contracts
- Employment Equity records
- Employee information
- Policies and procedures
- Group life information
- Leave records
- Medical records
- Pension and retirement funding records
- Study assistance schemes
- Tax certificates of employees
- UIF Returns

- Advertised posts
- Health and safety regulations
- Performance appraisals
- Remuneration records
- Staff recruitment policies

**Financial Records:**

- Policies and procedures
- Accounting records
- Annual financial statements
- Audit reports
- Capital expenditure records
- Investment Records
- Invoices and statements
- Management reports
- Purchasing records
- Sale and supply records
- Tax records and returns
- Transactional records
- Asset Register
- Budgets
- Insurance records
- Expense claims
- Interim reports
- Tax Assessments
- Compensation fund documents

**Human Resources:**

- Employment Contracts
- Personnel Files
- Payroll
- Employee benefits
- Personnel records and correspondence
- Training records

- Internal policies
- Pension and provident fund records

**IT Operations:**

- Information technology records
- Domain name registrations
- Website information
- Contracts
- Disaster recovery plans
- Policies and procedures
- Licenses
- Network diagrams
- Manuals

**Legal:**

- Rental Agreements with Suppliers
- Service Level Agreement with Suppliers
- Partnership agreements
- Power of Attorneys
- Complaints, pleadings, briefs, and other documents pertaining to any actual or pending litigation, arbitration, or investigation
- Material licenses, permits and authorisations

**Marketing:**

- Published Marketing and promotional material

**Student Academic Records:**

- Information records concerning students and their parents
- Information records concerning service providers
- Contracts, and Terms and Conditions
- Student assessments
- Records of students
- Curriculum and programme material and accreditations
- IEB records
- Teaching and learning materials

- Invoices,
- Credit information

## **11. RECORDS AVAILABLE IN TERMS OF OTHER LEGISLATION**

11.1. St Dunstan's College may be in possession of records in terms of the following legislation as and when applicable:

- 11.1.1. Basic Conditions of Employment Act, 75 of 1997
- 11.1.2. Companies Act, 71 of 2008
- 11.1.3. Compensation for Occupational Injuries Act, 130 of 1993
- 11.1.4. Competition Act, 89 of 1998
- 11.1.5. Constitution of South Africa, 108 of 1996
- 11.1.6. Consumer Protection Act, 68 of 2008
- 11.1.7. Co-operatives Act 14 of 2005
- 11.1.8. Copyright Act, 98 of 1987
- 11.1.9. Criminal Procedure Act, 51 of 1977
- 11.1.10. Debt Collectors Act, 114 of 1998
- 11.1.11. Deed Registries Act, 47 of 1937
- 11.1.12. Electronic Communications and Transactions Act, 25 of 2002
- 11.1.13. Employment Equity Act, 55 of 1998
- 11.1.14. Financial Intelligence Centre Act, 38 of 2001
- 11.1.15. Financial Advisory and Intermediary Service Act, No. 37 of 2002
- 11.1.16. Firearms Control Act, 60 of 2000
- 11.1.17. Identification Act, 68 of 1997
- 11.1.18. Income Tax Act, 58 of 1962
- 11.1.19. Inspection of Financial Institutions Act, 18 of 1998
- 11.1.20. Insolvency Act, 24 of 1936
- 11.1.21. Intellectual Property Laws Amendment Act No.38 of 1997
- 11.1.22. Labour Relations Act, 66 of 1995
- 11.1.23. Long-Term Insurance Act, No. 52 of 1998
- 11.1.24. National Credit Act, 34 of 2005
- 11.1.25. National Payment Systems Act No. 78 of 1998
- 11.1.26. National Water Act No. 36 of 1998
- 11.1.27. Non-Profit Organisations Act, 71 of 1997
- 11.1.28. Occupational Health and Safety Act, No. 85 of 1993

- 11.1.29. Pension Funds Act, 24 of 1956
- 11.1.30. Prevention of Organised Crime Act No. 121 of 1998
- 11.1.31. Prescription Act No. 68 of 1969
- 11.1.32. Promotion of Access to Information Act No. 2 of 2000 (as amended)
- 11.1.33. Protection of Personal Information Act No.4 of 2013
- 11.1.34. Regulation of Interception of Communications and Provision of Communication Related Information Act, 70 of 2002
- 11.1.35. Short Term Insurance Act, 53 of 1998
- 11.1.36. Skills Development Act, 97 of 1998
- 11.1.37. Skills Development Levies Act, 9 of 1999
- 11.1.38. South African Revenue Service Act, 34 of 1997
- 11.1.39. Statistics Act, 6 of 1999
- 11.1.40. South African Schools Act, 84 of 1996
- 11.1.41. Tax on Retirement Funds Act, No 38 of 1996
- 11.1.42. Telecommunications Act, 103 of 1996
- 11.1.43. Unemployment Insurance Act, 63 of 2001
- 11.1.44. Unit Trust Control Act, No. 54 of 1981

## 12. REQUEST PROCESS

- 12.1. An individual who wishes to place a request must comply with all the procedures laid down in PAIA.
- 12.2. The requester must complete **ANNEXURE B**, which is attached hereto and submit it to the Information Officer at the details specified above.
- 12.3. The prescribed form must be submitted as well as payment of a request fee and a deposit, if applicable to the information officer at the postal or physical address, fax number or electronic mail as is stated herein.
- 12.4. The prescribed form must be completed with enough particularity to enable the information officer to determine:
  - 12.4.1. The record(s) requested;
  - 12.4.2. The identity of the requestor;

- 12.4.3. What form of access is required; and
- 12.4.4. The Postal address or fax number of the requestor.
- 12.5. The requestor must state that the records are required for the requestor to exercise or protect a right, and clearly state what the nature of the right is so to be exercised or protected. An explanation of why the records requested is required to exercise or protect the right.
- 12.6. The request for access will be dealt with within 30 days from date of receipt, unless the requestor has set out special grounds that satisfies the Information Officer that the request be dealt with sooner.
- 12.7. The period of 30 days may be extended by not more than 30 additional days, if the request is for a large quantity of information, or the request requires a search for information held at the office of St Dunstan's College and the information cannot be reasonably obtained within 30 days. The information officer will notify the requestor in writing should an extension be necessary.
- 12.8. The requestor will be informed in writing whether access to the records have been granted or denied. If the requestor requires a reason for the decision the request must be expressed in the prescribed form, the requestor must be further stated what particulars of the reasoning the requestor requires.
- 12.9. If a requestor has requested the records on another individual's behalf, the requestor must submit proof of the capacity the requestor submits the request in, to the satisfaction of the information officer.
- 12.10. Should the requestor have any difficulty with the form, or the process laid out herein, the requestor should contact the Information Officer for assistance.
- 12.11. An oral request can be made to the Information Officer should the requestor be unable to complete the form due to illiteracy or a disability. The Information Officer will complete the form on behalf of the requestor and provide a copy of the form to the requestor.



### **13. GROUNDS FOR REFUSAL**

13.1. The following are grounds upon which St Dunstan's College may, subject to the exceptions in Chapter 4 of PAIA, refuse a request for access in accordance with Chapter 4 of PAIA:

- 13.1.1. Mandatory protection of the privacy of a third party who is a natural person, including a deceased person, where such disclosure of Personal Information would be unreasonable.
- 13.1.2. Mandatory protection of the commercial information of a third party, if the Records contain:
  - 13.1.2.1. Trade secrets of that third party;
  - 13.1.2.2. Financial, commercial, scientific, or technical information of the third party, the disclosure of which could likely cause harm to the financial or commercial interests of that third party; and/or
  - 13.1.2.3. Information disclosed in confidence by a third party to St Dunstan's College, the disclosure of which could put that third party at a disadvantage in contractual or other negotiations or prejudice the third party in commercial competition;
- 13.1.3. Mandatory protection of confidential information of third parties if it is protected in terms of any agreement;
- 13.1.4. Mandatory protection of the safety of individuals and the protection of property;
- 13.1.5. Mandatory protection of Records that would be regarded as privileged in legal proceedings;
- 13.1.6. Protection of the commercial information of St Dunstan's College, which may include:
  - 13.1.6.1. Trade secrets;

- 13.1.6.2. Financial/commercial, scientific, or technical information, the disclosure of which could likely cause harm to the financial or commercial interests of St Dunstan's College;
  - 13.1.6.3. Information which, if disclosed, could put St Dunstan's College at a disadvantage in contractual or other negotiations or prejudice St Dunstan's College in commercial competition; and/or
  - 13.1.6.4. Computer programs which are owned by St Dunstan's College, and which are protected by copyright and intellectual property laws;
- 13.1.7. Research information of St Dunstan's College or a third party, if such disclosure would place the research or the researcher at a serious disadvantage; and
- 13.1.8. Requests for Records that are clearly frivolous or vexatious, or which involve an unreasonable diversion of resources.

#### 14. REMEDIES SHOULD A REQUEST BE REFUSED

- 14.1. St Dunstan's College does not have an internal appeal procedure in light of a denial of a request, decisions made by the information officer is final.
- 14.2. The requestor may in accordance with sections 56(3) (c) and 78 of PAIA, apply to a court for relief within 180 days of notification of the decision for appropriate relief.

#### 15. FEES

- 15.1. The following fees shall be payable upon request by a requestor:

Request fee

**R140.00**

(Payable on every request)	
Photocopy of an A4 page or part thereof	<b>R2.00</b>
Printed copy of an A4 page or part thereof	<b>R2.00</b>
Hard copy on flash drive	<b>R40.00</b>
(Flash drive to be provided by requestor)	
Hard copy on a compact disc	<b>R40.00</b>
(Compact disc to be provided by requestor)	
Hard copy on a compact disc	<b>R60.00</b>
(Compact disc to be provided by St Dunstan's College)	
Transcription of visual images per A4 page	<b>As per quotation of service provider</b>
Copy of visual images	<b>As per quotation of service provider</b>
Transcription of an audio record per A4 page	<b>R24.00</b>
Copy of an audio record on flash drive	<b>R40.00</b>
(Flash drive to be provided by requestor)	
Copy of an audio on a compact disc	<b>R40.00</b>
(Compact disc to be provided by requestor)	
Copy of an audio on a compact disc	<b>R60.00</b>
(Compact disc to be provided by St Dunstan's College)	
To search for and prepare the record for disclosure for each hour or part of an hour, excluding the first hour, reasonably required for such search and preparation	<b>R145.00</b>

To search for and prepare the record for disclosure for each hour or part of an hour, excluding the first hour, reasonably required for such search and preparation (Cannot exceed total cost)	<b>R435.00</b>
Postage, email, or any other electronic transfer	<b>Actual expense, if any.</b>

## 16. POPI

### 16.1. Conditions for lawful processing:

#### 16.1.1. POPI has eight conditions for lawful processing and includes:

- 16.1.1.1. Accountability
- 16.1.1.2. Processing limitation
- 16.1.1.3. Purpose specification
- 16.1.1.4. Further processing limitation
- 16.1.1.5. Information quality
- 16.1.1.6. Openness
- 16.1.1.7. Security safeguards
- 16.1.1.8. Data subject participation

#### 16.1.2. St Dunstan's College is involved in the following types of processing:

- 16.1.2.1. Collection
- 16.1.2.2. Recording
- 16.1.2.3. Organization
- 16.1.2.4. Structuring
- 16.1.2.5. Storage
- 16.1.2.6. adaptation or alteration
- 16.1.2.7. retrieval
- 16.1.2.8. consultation
- 16.1.2.9. use
- 16.1.2.10. disclosure by transmission
- 16.1.2.11. dissemination or otherwise making available
- 16.1.2.12. alignment or combination

- 16.1.2.13. restriction
- 16.1.2.14. erasure
- 16.1.2.15. destruction

16.1.3. St Dunstan's College processes information for the following purposes:

- 16.1.3.1. to fulfil agreements in relation to its employees;
- 16.1.3.2. to provide services to its Clients in accordance with terms agreed to by the Clients;
- 16.1.3.3. to undertake activities related to the provision of services, such as:
  - 16.1.3.3.1. to fulfil domestic legal, regulatory and compliance requirements
  - 16.1.3.3.2. to verify the identity of client representatives who contact St Dunstan's College or may be contacted by St Dunstan's College;
  - 16.1.3.3.3. for risk assessment, information security management, statistical, trend analysis and planning purposes;
  - 16.1.3.3.4. to monitor and record calls and electronic communications with the Client for quality, training, investigation, and fraud prevention purposes;
  - 16.1.3.3.5. to enforce or defend St Dunstan's College
  - 16.1.3.3.6. to manage St Dunstan's College's relationship with its clients, which may include providing information to its clients and its clients affiliates about St Dunstan's College products and services;
- 16.1.3.4. the purposes related to any authorised disclosure made in terms of agreement, law, or regulation;
- 16.1.3.5. any additional purposes expressly authorised by St Dunstan's College client;
- 16.1.3.6. any additional purposes as may be notified to the Client or Data Subjects in any notice provided by St Dunstan's College.

16.2. St Dunstan's College processes personal information the following categories of Data Subjects:

- 16.2.1. Juristic persons –
  - 16.2.1.1. Corporate clients
  - 16.2.1.2. Suppliers
- 16.2.2. Natural persons –
  - 16.2.2.1. Individuals
  - 16.2.2.2. Staff
  - 16.2.2.3. Clients
  - 16.2.2.4. Suppliers

16.3. St Dunstan's College process the following categories personal information:

- 16.3.1. Client profile information;
- 16.3.2. Bank account details;
- 16.3.3. Payment information;
- 16.3.4. Client representatives;
- 16.3.5. Names;
- 16.3.6. Email Addresses;
- 16.3.7. Telephone numbers;
- 16.3.8. Facsimile numbers;
- 16.3.9. Physical addresses;
- 16.3.10. Tax numbers;
- 16.3.11. Identity Numbers;
- 16.3.12. Passport Numbers;

16.4. Recipients of Personal Information:

- 16.4.1. St Dunstan's College, St Dunstan's College 's associates, their respective representatives

16.5. When making authorised disclosures or transfers of personal information in terms of Section 72 of POPI, personal information may be disclosed to recipients in countries that do not have the same level of protection for personal information as South Africa does.

16.6. The following Security measures are implemented by St Dunstan's College:

16.7. St Dunstan's College implements numerous security measures to protect personal information that is stored electronically and physically.

12.7.1 St Dunstan's College ensures that appropriate security measures are taken and updates these measures on a regular basis.

12.7.2 St Dunstan's College have also implemented various policies for additional security for personal information stored both physically and electronically.

16.8. The personal information that is stored physically is protected as follows:

16.8.1. Where physical records of the data exist, such records will be stored in a secure area that can be 'locked-away' as to avoid a breach of the personal information.

16.8.2. Such physical data records will be 'locked-away' and secured when not in use.

16.9. St Dunstan's College may share personal information with third parties and in certain instances this may result in cross border flow of the personal information. The personal information will always be subject to protection, not less than the protection it is afforded under the Protection of Personal Information Act No.4 of 2013.

16.10. Objection to the processing of personal information by a data subject:

16.10.1. Section 11(3) of POPI and regulation 2 of the POPI regulations provides that a data subject may, at any time object to the processing of their personal information in the prescribed form attached to this manual as **ANNEXURE "C"**.

16.11. Request for correction or deletion of personal information:

16.11.1. Section 24 of POPI and regulation 3 of the POPI regulations provides that a data subject may request for their personal information to be corrected and/or deleted in the prescribed form attached hereto as **ANNEXURE "D"**.

**SIGNATURE OF INFORMATION OFFICER:** *WR Taylor*

**DATE: 20<sup>th</sup> June 2023**

ANNEXURE A

**FORM 1**

**REQUEST FOR A COPY OF THE GUIDE**

[Regulations 3]

**TO:** The Information Officer

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

I,

Full names:			
In my capacity as (mark with "x"):	Information officer		Other
Name of *public/private body (if applicable)			
Postal Address:			
Street Address:			
E-mail Address:			
Facsimile:			
Contact numbers:	Tel.(B):	Cellular:	

Hereby request the following copy (ies) of the Guide:

Language (mark with "X")	No of copies	Language (mark with "X")	No of copies
Sepedi		Sesotho	
Setswana		siSwati	
Tshivenda		Xitsonga	
Afrikaans		English	
isiNdebele		isiXhosa	
isiZulu			

Manner of collection (mark with "x"):

Personal collection	Postal address	Facsimile	Electronic communication (Please specify)

Signed at \_\_\_\_\_ this \_\_\_\_\_ day of \_\_\_\_\_ 20 \_\_\_\_\_

\_\_\_\_\_  
Signature of requester

**ANNEXURE B**



## FORM 2

### REQUEST FOR ACCESS TO RECORD

[Regulation 7]

**NOTE:**

1. Proof of identity must be attached by the requester.
2. If requests made on behalf of another person, proof of such authorisation, must be attached to this form.

**TO:** The Information Officer


(Address)

E-mail address:

Fax number:

Mark with an "X"

Request is made in my own name       Request is made on behalf of another person.

PERSONAL INFORMATION		
Full Names		
Identity Number		
Capacity in which request is made <i>(when made on behalf of another person)</i>		
Postal Address		
Street Address		
E-mail Address		
Contact Numbers	Tel. (B):	Facsimile:
	Cellular:	
Full names of person on whose behalf request is made <i>(if applicable)</i> :		
Identity Number		
Postal Address		

Street Address			
E-mail Address			
Contact Numbers	Tel. (B)		Facsimile
	Cellular		
<b>PARTICULARS OF RECORD REQUESTED</b>			
<i>Provide full particulars of the record to which access is requested, including the reference number if that is known to you, to enable the record to be located. (If the provided space is inadequate, please continue on a separate page and attach it to this form. All additional pages must be signed.)</i>			
Description of record or relevant part of the record:			
Reference number, if available			
Any further particulars of record			
<b>TYPE OF RECORD</b> <i>(Mark the applicable box with an "X")</i>			
Record is in written or printed form			
Record comprises virtual images <i>(this includes photographs, slides, video recordings, computer-generated images, sketches, etc)</i>			
Record consists of recorded words or information which can be reproduced in sound			
Record is held on a computer or in an electronic, or machine-readable form			

<b>FORM OF ACCESS</b> <i>(Mark the applicable box with an "X")</i>	
Printed copy of record <i>(including copies of any virtual images, transcriptions and information held on computer or in an electronic or machine-readable form)</i>	
Written or printed transcription of virtual images <i>(this includes photographs, slides, video recordings, computer-generated images, sketches, etc)</i>	
Transcription of soundtrack <i>(written or printed document)</i>	
Copy of record on flash drive <i>(including virtual images and soundtracks)</i>	
Copy of record on compact disc drive <i>(including virtual images and soundtracks)</i>	
Copy of record saved on cloud storage server	

<b>MANNER OF ACCESS</b> <i>(Mark the applicable box with an "X")</i>	
Personal inspection of record at registered address of public/private body <i>(including listening to recorded words, information which can be reproduced in sound, or information held on computer or in an electronic or machine-readable form)</i>	
Postal services to postal address	
Postal services to street address	
Courier service to street address	
Facsimile of information in written or printed format <i>(including transcriptions)</i>	
E-mail of information <i>(including soundtracks if possible)</i>	
Cloud share/file transfer	
Preferred language <i>(Note that if the record is not available in the language you prefer, access may be granted in the language in which the record is available)</i>	

<b>PARTICULARS OF RIGHT TO BE EXERCISED OR PROTECTED</b>	
<i>If the provided space is inadequate, please continue on a separate page and attach it to this Form. The requester must sign all the additional pages.</i>	
Indicate which right is to be exercised or protected	



Explain why the record requested is required for the exercise or protection of the aforementioned right:	

<b>FEES</b>	
a)	<i>A request fee must be paid before the request will be considered.</i>
b)	<i>You will be notified of the amount of the access fee to be paid.</i>
c)	<i>The fee payable for access to a record depends on the form in which access is required and the reasonable time required to search for and prepare a record.</i>
d)	<i>If you qualify for exemption of the payment of any fee, please state the reason for exemption</i>
Reason	

You will be notified in writing whether your request has been approved or denied and if approved the costs relating to your request, if any. Please indicate your preferred manner of correspondence:

Postal address	Facsimile	Electronic communication <i>(Please specify)</i>

Signed at \_\_\_\_\_ this \_\_\_\_\_ day of \_\_\_\_\_ 20 \_\_\_\_\_

\_\_\_\_\_

**Signature of Requester / person on whose behalf request is made**

-----  
**FOR OFFICIAL USE**

Reference number:	
Request received by: <i>(State Rank, Name And Surname of Information Officer)</i>	
Date received:	
Access fees:	
Deposit (if any):	

\_\_\_\_\_

**Signature of Information Officer**

ANNEXURE C
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**FORM 1**  
**OBJECTION TO THE PROCESSING OF PERSONAL INFORMATION IN TERMS OF**  
**SECTION 11(3) OF THE PROTECTION OF PERSONAL INFORMATION ACT, 2013 (ACT NO.**  
**4 OF 2013)**

**REGULATIONS RELATING TO THE PROTECTION OF PERSONAL INFORMATION, 2018**  
[Regulation 2]

*Note:*

1. *Affidavits or other documentary evidence as applicable in support of the objection may be attached.*
2. *If the space provided for in this Form is inadequate, submit information as an Annexure to this Form and sign each page.*
3. *Complete as is applicable.*

A	DETAILS OF DATA SUBJECT
Name(s) and surname/ registered name of data subject:	
Unique Identifier/ Identity Number	
Residential, postal or business address:	
	Code (    )
Contact number(s):	
Fax number / E-mail address:	
B	DETAILS OF RESPONSIBLE PARTY
Name(s) and surname/ Registered name of responsible party:	
Residential, postal or business address:	
	Code (    )
Contact number(s):	
Fax number/ E-mail address:	
C	REASONS FOR OBJECTION IN TERMS OF SECTION 11(1)(d) to (f) <i>(Please provide detailed reasons for the objection)</i>

ANNEXURE D

14 No. 42110

GOVERNMENT GAZETTE, 14 DECEMBER 2018

**FORM 2**

**REQUEST FOR CORRECTION OR DELETION OF PERSONAL INFORMATION OR DESTROYING OR DELETION OF RECORD OF PERSONAL INFORMATION IN TERMS OF SECTION 24(1) OF THE PROTECTION OF PERSONAL INFORMATION ACT, 2013 (ACT NO. 4 OF 2013)**

**REGULATIONS RELATING TO THE PROTECTION OF PERSONAL INFORMATION, 2018**  
[Regulation 3]

*Note:*

1. *Affidavits or other documentary evidence as applicable in support of the request may be attached.*
2. *If the space provided for in this Form is inadequate, submit information as an Annexure to this Form and sign each page.*
3. *Complete as is applicable.*

Mark the appropriate box with an "x".

**Request for:**

Correction or deletion of the personal information about the data subject which is in possession or under the control of the responsible party.

Destroying or deletion of a record of personal information about the data subject which is in possession or under the control of the responsible party and who is no longer authorised to retain the record of information.

A	DETAILS OF THE DATA SUBJECT
Name(s) and surname / registered name of data subject:	
Unique identifier/ Identity Number:	
Residential, postal or business address:	
Contact number(s):	
Fax number/E-mail address:	
B	DETAILS OF RESPONSIBLE PARTY
Name(s) and surname / registered name of responsible party:	
Residential, postal or business address:	
Contact number(s):	

This gazette is also available free online at [www.gpwonline.co.za](http://www.gpwonline.co.za)

Fax number/ E-mail address:	
<b>C</b>	<b>INFORMATION TO BE CORRECTED/DELETED/ DESTROYED/ DESTROYED</b>
<b>D</b>	<b>REASONS FOR *CORRECTION OR DELETION OF THE PERSONAL INFORMATION ABOUT THE DATA SUBJECT IN TERMS OF SECTION 24(1)(a) WHICH IS IN POSSESSION OR UNDER THE CONTROL OF THE RESPONSIBLE PARTY ; and or REASONS FOR *DESTRUCTION OR DELETION OF A RECORD OF PERSONAL INFORMATION ABOUT THE DATA SUBJECT IN TERMS OF SECTION 24(1)(b) WHICH THE RESPONSIBLE PARTY IS NO LONGER AUTHORISED TO RETAIN. (Please provide detailed reasons for the request)</b>

Signed at ..... this ..... day of .....20.....

.....  
*Signature of data subject/ designated person*